

# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 01508NKS

## C A No. Applied For Complaint No. 520/2024

In the matter of:

Neetu & Others

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. S.R Khan, Member (Tech.)
3. Mr. H.S. Sohal, Member

### Appearance:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Mr. Akash Swami, Ms. Chhavi Rani, Mr. Lalit & Mr. Akshat Aggarwal, on behalf of respondent.

### ORDER

Date of Hearing: 16<sup>th</sup> January, 2025

Date of Order: 21<sup>st</sup> January, 2025

### Order Pronounced By:- Mr. P.K. Singh, Chairman

1. The complaint has been filed by Ms. Neetu against BYPL-MVR PH-I&II.
2. The brief facts of the case giving rise to this grievance are that the complainant applied for name change against CA no. 152969238 vide request no. OOMVR2008240050 installed at premises no. F-114, old no. F-9, fourth floor, left side, Street no. 5, East Vinod Nagar, Delhi-110091.

Attested True Copy

Secretary  
CGRF (BYPL)

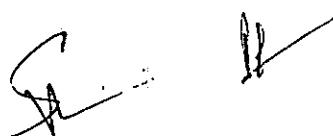
Complaint No. 520/2024

The application of the complainant was rejected by OP on pretext of ownership proof required.

3. OP in its reply briefly stated that the complainant is seeking name change of the existing connection having CA no. 152969238 which as on date is in the name of Vijay Goswami for the premises no. F-114, old no. F-9, fourth floor, left side, street no. 5, East Vinod Nagar, Delhi-110091. Reply further states that the request for change of name is denied as the complainant has neither annexed any NOC from the existing owner nor there is any title document to establish the locus of the complainant to seek change of name of the existing connection.

It is also submitted that the complainant has only annexed title documents wherein he premises from G.S. Rawat was transferred in the name of Kamla and thereafter from Kamla to Neetu but the back chain till the premises being vested in the name of Vijay Goswami who is registered consumer qua which name change is being sought by the complainant.

4. In response to the reply the complainant filed rejoinder refuting therein the contentions of the respondent as averred in their reply. Rejoinder further stated that the complainant purchased the property in question via registered sale deed dated 02.11.2023 from Smt. Kamla Devi. Rejoinder further added that the connection in question is installed in the name of Vijay Goswami is the maternal nephew of Kamla Devi.



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CGRF (BYPL)

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5. During the course of arguments, OP was directed to produce K.No. file of the connection in the name of Vijay Goswami having CA no. 152969238 whose name change has been sought by the complainant.
6. Arguments of both the parties are heard.
7. From perusal of the K.No. file of CA no. 152969238 in the name of Vijay Goswami, it is revealed that the subject connection having CA no. 152969238 installed at F-114, old no. F-9, 4<sup>th</sup> floor, left side, Gali No. 5, Block-F, East Vinod Nagar, Delhi-110091 was released on the basis of GPA dated 30.09.2015 in favour of Vijay Goswami by one Kamla Devi. The said Kamla Devi is the actual owner of the property bearing no. F-114, old no. F-9, 4<sup>th</sup> floor, left side, Gali No. 5, area measuring 70 sq yards, build up one flats in abadi of Block-F, East Vinod Nagar, Delhi-110091.

The GPA in favour of Vijay Goswami was executed by Kamla Devi and later, on dated 02.11.2023 the said Kamla Devi sold the subject property to the complainant i.e. Neetu, vide registered sale deed. After creation of sale deed by Kamla Devi, the GPA issued by her to Vijay Goswami automatically is revoked. The said GPA has no existence after sale deed.

Therefore, we are of considered opinion that the complainant is lawful owner of the property bearing no. F-114, old no. F-9, 4<sup>th</sup> floor, left side, Gali No. 5, Block-F, East Vinod Nagar, Delhi-110091, and her request for name change cannot be denied.

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ORDER

The complaint is allowed. The OP is directed to effect the name change of the connection having CA no. 152969238 installed at premises no. F-114, old no. F-9, 4<sup>th</sup> floor, left side, Gali No. 5, Block-F, East Vinod Nagar, Delhi-110091, as applied for by the complainant Neetu after completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

(H.S.SOHAL)  
MEMBER

*in favour*

(S.R. KHAN)  
MEMBER (TECH.)

(P.K.SINGH)  
CHAIRMAN

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